

myCaseLoad

|| Case Management for Administrative Appeals

myCaseLoad is a highly-configurable case management solution specifically designed to improve the day-to-day of Administrative Appeals.

The innovative workflow designer tool allows you to configure the system according to your rules.

With myCaseLoad you can:

- Clearly and easily track systems
- Drive process optimization through workflow engines
- Report on key metrics that governments need to track
- Complete auditing and dockets
- Store and access documents
- Customize the dashboard to see relevant information

KEY FEATURES:

Administrative Console functionality to configure and manage settings

Mail Merge to easily generate customer notices and letters

Multi-level security authentication

Centralized resource scheduling and calendaring

**MAXIMIZE EFFICIENCY
AND EFFECTIVENESS OF
ADMINISTRATIVE APPEALS
WITH MYCASELOAD**