

# When Expert Implementation Meets Public Safety:

Loveland Municipal Court's Photo Radar Success



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When a city embraces innovation, the results can be transformative, but only if the technology works in harmony with the existing systems. That was the challenge facing Loveland Municipal Court in Colorado as it rolled out a new photo radar program, incorporating red light and speed radar violations. What began as a bold move to enhance public safety quickly revealed a critical gap: without integration into their case management system, the court risked trading efficiency for complexity. What followed was a story of smart strategy, seamless collaboration, and a solution that not only met the moment, but set the stage for long-term success.

The Challenge: Building a Seamless Bridge Between Systems

When the City of Loveland took a bold step toward modernizing traffic enforcement by deploying red light and speed cameras across town, it marked a significant leap forward in public safety and automation. But as the first violations rolled in, the Loveland Municipal Court quickly encountered a critical roadblock: the new camera system wasn't connected to their existing JWorks case management platform.



Without a **seamless integration**, every violation captured by the cameras would require manual entry into JWorks, resulting in a time-consuming, error-prone process that threatened to overwhelm court staff and stall the very efficiencies the new system was meant to deliver.

Understanding the urgency, the court turned to equivant Court, the creators of JWorks, with a clear mission. They wanted to build a bridge between the new enforcement technology and their trusted case management system. Their goals were ambitious yet essential. Loveland wanted to automate the upload of camera violations into JWorks, ensure the system could be configured to support this new workflow, and do it all **without breaking the budget** while delivering a reliable solution.

What followed was a collaborative effort to not only solve a technical challenge, but to future-proof the court's operations with a solution that was robust, scalable, and **tailored to their evolving needs.** 

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# The Solution: Smart Integration, Seamless Results

Rather than reinventing the wheel, equivant Court delivered a targeted and cost-effective solution by building on Loveland Municipal Court's existing infrastructure. By leveraging their current data integration product (equivant Court's IJIS Broker/Integrator), the equivant Court team avoided the need for a brand-new system and was able to **maximize the court's technology investment** while minimizing disruption and expense.

# Key Elements of the Solution Included:

### Seamless Integration

• equivant Court utilized the existing eCitation interface format and transport protocols, ensuring a smooth connection between the new camera system and JWorks without requiring extensive reengineering.

### Intelligent Case Processing

• The system was designed to automatically determine the appropriate case type based on offense codes. For violations involving multiple charges, a built-in severity ranking ensured accurate and consistent classification.



### • Flexible Officer Handling

• Recognizing the unique nature of camera-generated citations, the team introduced a configurable "CAMERA" officer entity, allowing the system to process these cases without disrupting standard workflows.

### • Dual Environment Setup

• To ensure a flawless rollout, the team configured both non-production and production environments. This allowed for thorough testing and validation before going live.

# Project Goals: Driving Efficiency and Public Safety

With the technical foundation in place, the next step was to ensure the solution aligned with Loveland Municipal Court's broader mission. The project wasn't just about connecting systems; it was about **delivering meaningful impact** for court staff, city leadership, and the public they serve.

The project was guided by four strategic goals:

### 1. Enhance Public Safety:

 Support the city's automated enforcement initiative to improve traffic compliance and reduce violations.

### 2. Streamline Implementation

 Mirror the existing eCitation interface to accelerate deployment and reduce complexity.



### **3. Ensure Seamless Integration**

 Connect the new camera system directly with the JWorks case management platform for real-time data flow.

### 4. Boost Operational Efficiency

 Eliminate manual data entry and enable real-time case updates via API calls, freeing up court staff for higher-value tasks.

Together, these goals shaped a solution that solved a pressing technical challenge and laid the groundwork for a more efficient, responsive, and future-ready court system.

# Implementation Process: From Configuration to Courtroom

To accelerate deployment and reduce complexity, the team mirrored Loveland's existing parking ticket case initiation screen and **eliminated the need to build a new interface** from scratch. Testing began in February, and by March 17, the first red-light camera intersection was live. Shortly after, API calls were introduced to enable real-time updates in JWorks, ensuring a seamless flow of data.

To support the rollout, the court hired an additional clerk to manage the project. The process itself was intentionally streamlined. Unlike traditional summons and complaints, these cases bypass arraignment and plea bargaining. Individuals can pay the fine, file a motion to dismiss, or proceed directly to trial, **making the system faster and more efficient** for everyone involved.

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# The Results: From Vision to Value

The implementation of the red light and speed camera integration delivered immediate and measurable benefits to Loveland Municipal Court and transformed a potential bottleneck into a streamlined, automated process.

# **Operational Efficiency**

Manual data entry for camera citations was eliminated, freeing up valuable staff time and reducing the risk of human error. The new workflow mirrored existing citation processes, allowing court personnel to adapt quickly without retraining or disruption. As a result, processing times dropped significantly, and consistency across case types was maintained. Since the program went live in March of 2025, **Loveland Municipal Court saw 4.5 times more citations filed and processed than all other case-type tickets combined.** 

## **Technical Excellence**

The integration was executed with zero disruption to existing systems. JWorks continued to operate seamlessly, now enhanced with automated case type assignment and event scheduling based on the court's established procedures. The system's ability to handle real-time updates via API calls further elevated its responsiveness and reliability.



# Implementation Success

The project was delivered on time and was supported by thorough user acceptance testing and a smooth production rollout. equivant Court provided a complete documentation package, including data format definitions and sample transactions, ensuring transparency and long-term maintainability. Most notably, the entire deployment required minimal court resources, thanks to a collaborative approach and a focus on leveraging existing infrastructure.

## The Conclusion: A Smarter Path Forward

With the successful implementation of its red light and speed camera integration, Loveland Municipal Court now operates with a robust, scalable solution that grows alongside its needs. The system is live, processing real data, and already delivering measurable improvements in efficiency and accuracy.

By strategically building on existing infrastructure, the court avoided costly overhauls while gaining a cohesive, automated workflow that reduces administrative burden and supports public safety. Even as citation volume is scaled cautiously to ensure accuracy, JWorks has performed seamlessly and shown its resilience, even under vendor-related challenges.

"I am very pleased with the collaboration with the JWorks team and the positive and successful outcomes we achieved with the implementation of the photo radar interface project. This project is proof that great things happen when teamwork and innovation come together."

- Patty Parker, Court Administrator, Loveland

Municipal Court

This project is a powerful example of how thoughtful technology integration can transform court operations. If your organization is facing similar challenges or looking to modernize its processes, <u>let's talk.</u>